



Weblutions®

ABN: 15 484 224 939

support@weblutions.com

weblutions.com

11 March, 2023

Security Issue Notification

G'day everyone,

Recently Weblutions were alerted of a potential security risk within FaxStore and we wanted to inform the FaxStore community of such to keep everyone informed and to provide transparency on the situation.

Weblutions takes security seriously and we strive to ensure all user data is safely stored in everyone's databases and our own. We do encourage anyone who thinks they've found a security risk to [report it](#) to our support@weblutions.com inbox.

The below list the security concerns found recently and show all available data that we have on these issues currently.

- While the first isn't a security issue it can still put stores at risk from being placed offline. Currently in the login and register forms if a user maliciously placed a non-email in the email section and it bypassed the browser check it would cause the site to be placed offline due to an internal error within FaxStore and it attempting to send an email to the non-email.
Action: monitor for any malicious users attempting to place your store offline. This can also be resolved by disabling Standard Logins for now.
- Another issue identified is where an extended login page link can be sent to users what executes Javascript and sends basic user data to an external website. This can only effect already logged in users and can be fixed very easily.
At this stage the only information that can be gathered is the users; ID, account creation date, username, avatar, login method, among other display data. No passwords can be obtained.
Action: Watch out of extended links to your website which route to the login page, additionally you can retrieve an updated file for now by making a ticket in our Discord.

We understand the inconvenience that this may cause to some merchants and we encourage all to reach out personally to Josh via Discord or email; josh@weblutions.com.

The next release of FaxStore is near complete and will feature the permanent fixes for this issues.

Cheers,

Josh — Owner

Weblutions Australia